BCWM

Accessibility statement

Introduction
At BCWM, we want to ensure our financial services are inclusive and accessible to everyone. This document sets out how our firm complies with the European Union (Accessibility Requirements of Products and Services) Regulations 2023 (S.I. No. 636/2023), which brought the European Accessibility Act (EAA) into force in Ireland.

This statement applies to our website and our secure online portal for clients.

Compliance Status
Our website and portal are partially compliance with harmonised European standard EN 301 549 and the Web Content Accessibility Guidelines (WCAG) 2.1 Level AA.

As both our public website and secure online portal were lawfully operational prior to 28 June 2025, we are utilising the transitional arrangements provided under Regulation 38(1)(a) of S.I. No. 636/2023. This allows pre-existing services to continue in their current framework while we actively roll out structured accessibility improvements ahead of the 28 June 2030 deadline.

Non-Accessible Content & Transitional Roadmap
We are continuously auditing and improving our digital properties. The following areas are currently being updated under our EAA transitional roadmap:

Our active Terms of Business, execution policies, and regulatory disclosures and other report are hosted as downloadable PDFs. Some historical files or documents generated prior to 28 June 2025, may lack the necessary tags or structural reading formats optimised for screen-reading software.
Our Roadmap: We are actively re-authoring or migrating core documents into fully accessible formats (such as native HTML web text or fully tagged PDFs) on a rolling basis.

Standard, legacy portfolio information on our online portal prior to 28 June 2025, may not support complete keyboard-only navigation or text alternatives.
Our Roadmap: We are working with our software vendor partners to deploy upgraded interface layers over the transitional period to guarantee complete native compliance.

If you encounter difficulty reading any of our online disclosures or require them provided in plain text, large print, or read aloud, please contact us and we will supply the complete text within 2 business days at no charge.

If you experience any other issues not listed here, please let us know using the contact details provided below.

Directors: Brian Conroy Killian Conroy Gerard McHugh Andrew Whitty

Incorporated in Ireland with limited liability Company number 418055 BCWM plc is regulated by the Central Bank of Ireland

BCWM

How we test these services
The accessibility of our website and client portal are currently undergoing a comprehensive, structured evaluation process. Because our services were established prior to June 2025, we are executing a phased testing and remediation strategy across our digital platforms:

We are currently performing technical audits of our top-level website architecture, core downloadable PDF disclosures (such as our Terms of Business), and secure online portal elements. Our assessment framework combines:

- Accessibility compliance scanning against criteria in European standard EN 301 549 and the Web Content Accessibility Guidelines (WCAG) 2.1 Level AA.
- Manual keyboard-only navigation testing to isolate elements that block non-mouse users.
- Assistive technology testing using screen readers (such as NVDA and JAWS) specifically targeting our portfolio reporting blocks and PDF downloads

This statement will be updated as this work progresses.

Feedback and Contact Information
We welcome your feedback. If you encounter an accessibility barrier on our website or portal, or if you need digital portfolio reports, terms, or disclosures sent to you in an alternative accessible format (such as plain text, large print, or structured audio), please get in touch with our Client Services team:

E. clientservices@bcwm.ie
T. +353 1 906 0250
BCWM plc, 13 Upper Mount Street, Dublin, D02 F407, Ireland

We aim to respond to all queries within 5 business days.

Enforcement and Redress
If you are unhappy with how we handle your request, or if you believe our online services fail to meet the legal requirements of the European Accessibility Act, you have the right to lodge a formal complaint with Ireland's designated enforcement body for consumer financial services:

- Enforcement Body: Central Bank of Ireland
- Address: New Wapping Street, North Wall Quay, Dublin 1, D01 F7X3
- Website: Central Bank of Ireland Contact Page

Statement Date
This accessibility statement was published on 8 October 2026 and is reviewed at least annually or when information changes.